

On demand survey, web form and call scripting tools that integrate seamlessly into Salesforce



The #1 Customer Choice for Seamless Integration of Surveys, Scripts and Forms

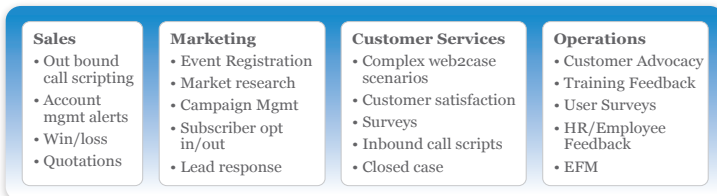
As the Salesforce.com AppExchange Customer Choice Award Winner for 2008 and 2009, Clicktools consistently receives outstanding reviews for functionality, value, support and especially our seamless integration with Salesforce.

Clicktools is a powerful and robust set of software tools designed to give you greater insight from communication with your customers. These tools are extremely flexible and can be deployed to solicit customer feedback via surveys, run call center scripts, create landing pages and drive event email campaigns.

However you choose to use Clicktools, you can be certain of a smooth and seamless flow of information into Salesforce with real-time updates to account managers, customer service representatives and marketing managers. Clicktools also can be used to build a long-term strategy that uses valuable customer information to improve your overall business performance.

Key Features

- Rapidly build and deploy surveys, landing pages and custom forms to collect feedback at any stage of the customer journey
- Automatically synchronize data into Salesforce custom and standard objects or fields - anywhere & everywhere - in real time.
- Deploy via web, email and contact centers
- Easy to use - no technical skills required
- Advanced analytics with capability to create real time reports and dashboards
- Reduce time and effort capturing valuable business data
- Transform data into actionable information
- Build a 360 degree view of your customer



- Organization becomes Customer Centric
- Customer Service alerts improve operational efficiency
- Fast and effective management of marketing campaigns

Try Clicktools Now For Free!
 30-Day trial Available
 Call 1-800-774-4065 or visit www.clicktools.com

Clicktools places the customer at the center of your CRM system, giving you a 360 degree view and enabling your organization to increase sales and improve customer experience. To find out more about Clicktools for Salesforce and Clicktools Customer Chatter, contact us at 1-800-774-4065 in the U.S. or 0800-043-2587 in the U.K. You can also email us at sales@clicktools.com.

For a FREE demo contact the Clicktools team:

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Clicktools – AppExchange Customer Choice Winner in 2008/9

